



# **Waste Collection Agreement and Exclusive Franchise**

Solid Waste and Resource Recovery  
Gus Olmos, Director



# Board Objectives

- To utilize a single contractor to collect residential, multi-family, and commercial waste.
- To allow subscription residential customers located near municipalities to utilize the contractor of that municipality if they so desire.
- To include Zero Waste Plan initiatives in Agreement



# Prior Board Actions

- October 25, 2020: Approve the Displacement of Commercial Haulers and notify commercial haulers of County's intent to initiate displacement process.
- December 8, 2020: Authorize staff to work on a 5-year no cost extension with WCA and extend the commercial displacement so it will align with the 5-year extension and that we also direct staff to investigate the best procurement vehicle for an exclusive franchise for the collection of residential and commercial solid waste.
- July 13, 2021: (1) Authorize staff to issue a Request for Proposals (RFP) or Invitation to Negotiate (ITN) for an exclusive franchise for the collection of residential and commercial solid waste. The commercial portion would be effective in 2023 and the residential in 2026, and (2) Receive presentation on the general outline of services for the exclusive franchise for residential and commercial solid waste collection services and approve measures necessary to provide services.
- August 10, 2021: Approval of 8th Amendment to the Agreement with WCA for the collection of residential solid waste. The Amendment extended the agreement to October 1, 2026.



# Implementation

- Phase 1
  - Begins October 1, 2023
  - Commercial
  - Multi-Family Residential Complexes
- Phase 2
  - Begins October 1, 2026
  - Curbside Residential
  - Residential Subscription



# Phase 1 – Scope of Work

- Service Area
  - Entire unincorporated portion of Alachua County
- Services Provided
  - Collection of Garbage and Rubbish
    - Carts, Dumpsters, Compactors
  - Rental of collection containers
  - Contractor negotiates service levels and enters into agreements with each customer





# Phase 1 – Scope of Work

- Customer Services
  - Provide customer service call center
  - Provide web-based customer service option to customers
  - Provide web-based customer complaint software and share access with the County
- Billing
  - Contractor is responsible for invoicing and receiving payment for services provided



# Phase 1 – Notable Changes

- First time County will utilize a single franchised waste hauler for commercial customers
- Sets standardized rates for garbage and rubbish collection services for all commercial customers
- Increases collection times
  - Monday-Saturday with nighttime collection available in commercial areas which are not located within 150 yards of a residential area.



# Phase 1 – Other Items of Note

- Grants a non-exclusive franchise for the collection of source separated recyclable material.
- F.S. 403.7046(3)(d) places limits on the County's ability to franchise collection of source separated recyclable materials by a certified recovered materials dealers



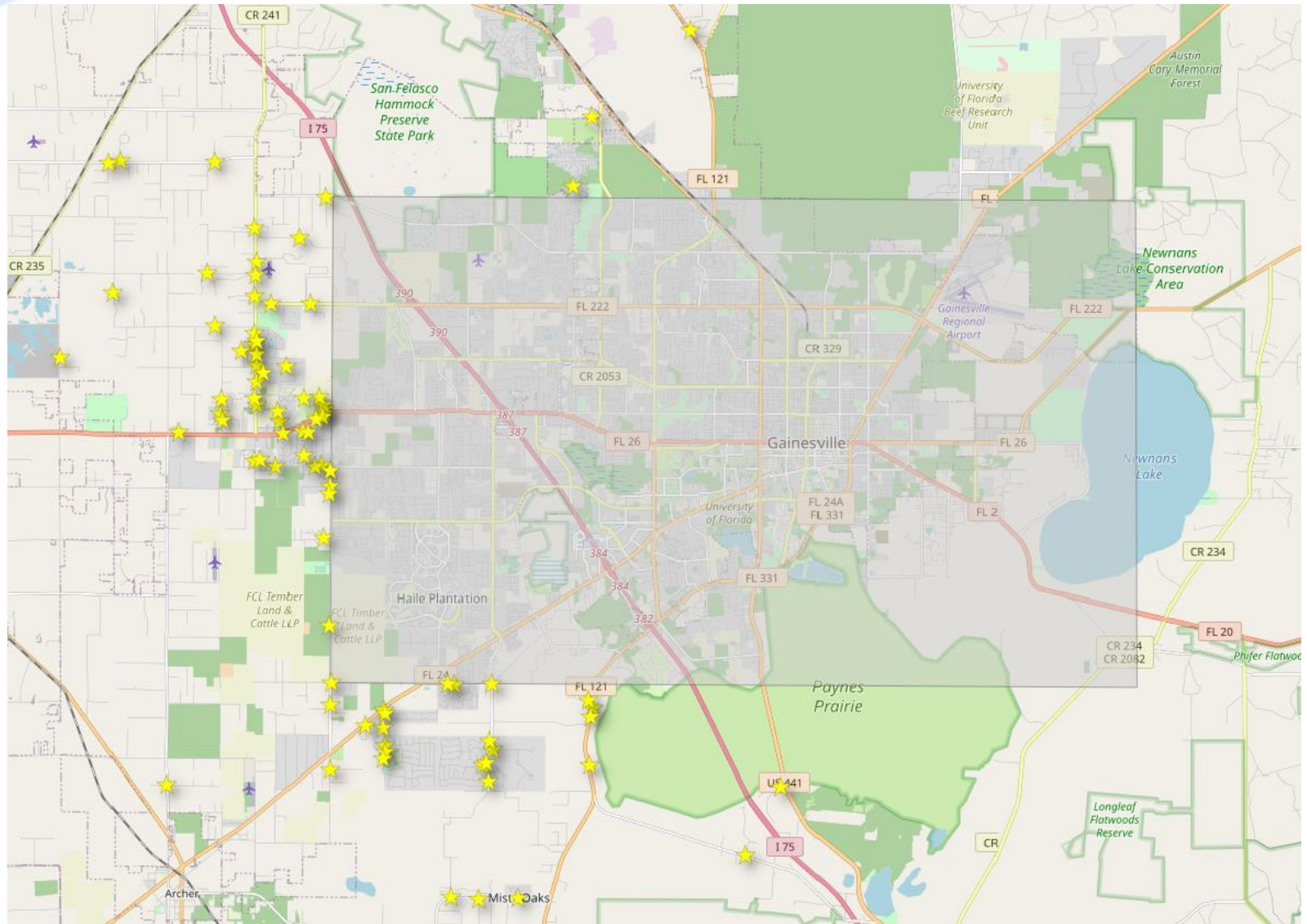


## Phase 2 – Scope of Work

- Universal Collection Area
  - Geographic boundary and additional subdivisions which are approved as a part of the annual solid waste assessment process.
  - Currently includes 24,686 residential units with an annual growth of roughly 1.5%.



# Universal Collection Area





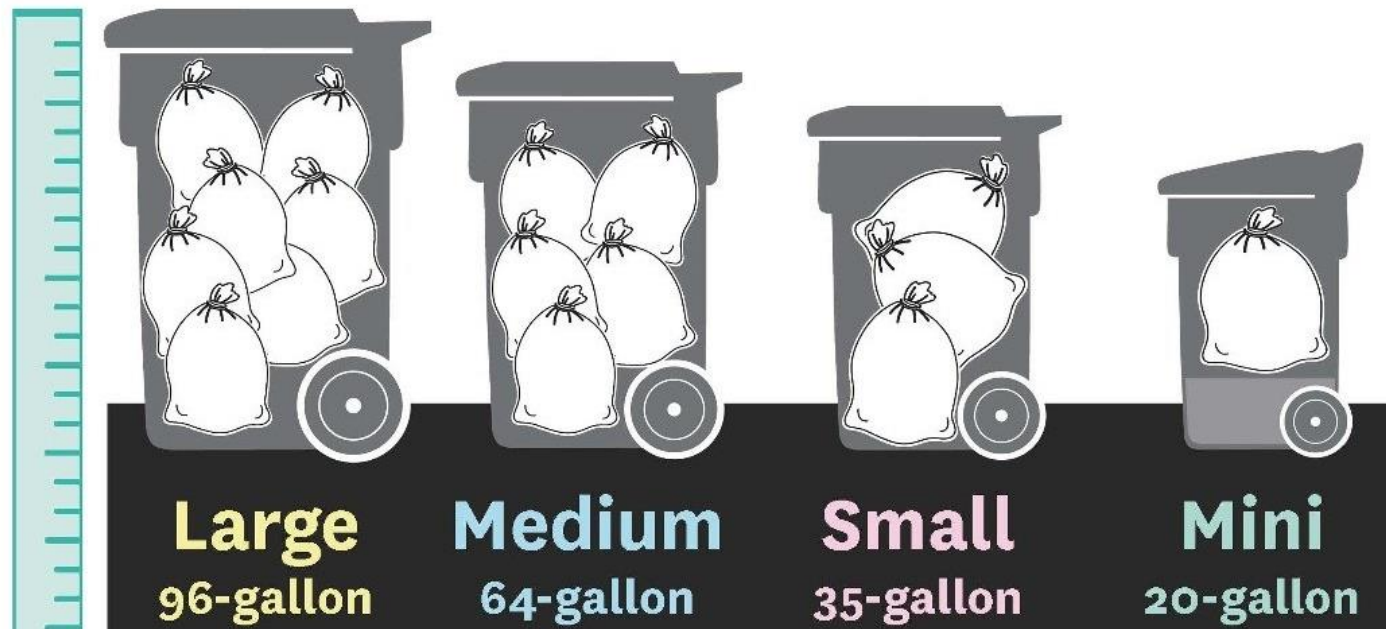
# Phase 2 - Scope of Work

- Service Provided
  - Collection of garbage and rubbish using a pay-as-you-throw, 4 cart size options, system
  - Collection of source separated recyclable materials
  - Collection of yard trash
  - Collection of bulk items
  - Collection of white goods



# Phase 2 - Scope of Work

- Garbage and rubbish
  - Weekly collection
  - Pay-as-you-throw, 4 cart size option, system
  - Excess waste collected in approved yellow bags available at Publix





# Phase 2 - Scope of Work

- Source Separated Recyclable Materials
  - Weekly collection
  - Contamination limits of 10%
  - Each residence provided with two 18 gallon recycling bins, one for containers and the other for fiber products.





# Phase 2 - Scope of Work

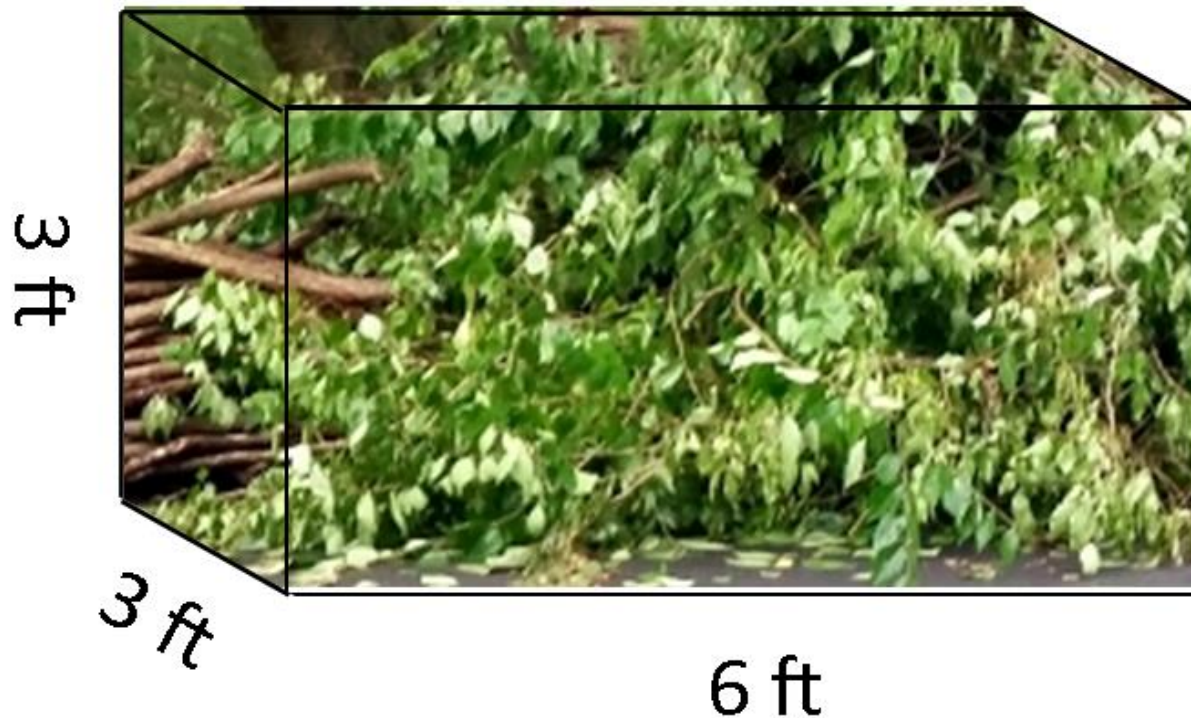
- Yard Waste
  - Weekly collection
  - Limit of 2cy, or 10 bags or containers, collected from each residence per week
  - Individual items must be less than 40 lbs, 8 inches in diameter, and 5 feet in length
  - Loose material must be contained in a paper bag or reusable container
  - Source of material no longer matters as long as other limits are observed (ex. tree service)





# Yard Waste

2 cubic yards





# Phase 2 - Scope of Work

- Bulk Items
  - Every-other week collection
  - Limit of 2cy per collection
  - Increasing list of acceptable items (ex. fencing)







# Phase 2 - Scope of Work

- White Goods
  - Every-other week collection
  - Limit of 3 items per collection





# Phase 2 - Scope of Work

- Customer Service
  - Provide customer service call center
  - Provide web-based customer service option to customers
  - Provide web-based customer complaint and work order software and share access with the County
- Billing
  - Done by the County as an annual non-ad valorem assessment



## Phase 2 – Notable Changes

- Per collection limits on yard trash, bulk items, and white goods
- Frequency of collection for bulk items and white goods
- Expanding yard waste and bulk items accepted
- Customer service done primarily by the contractor
- Web-based customer service option
- Web-based customer complaint and work order software



# Residential Subscription

- Curbside collection option for residential units not located within the Universal Collection Area
- Contract directly with a waste hauler for the collection of garbage and rubbish with the option for additional services
- Open market with the County's selected contractor being required to offer service to those who request it.
  - If resident and contractor cannot agree to terms, then the contractor does not have to provide this service



# Designated Facilities

- Designated Facility for Garbage, Rubbish, Bulky Waste, White Goods, and Source Separated Recyclable Materials is the Leveda Brown Environmental Park and Transfer Station
- Designated Facilities for Yard Waste are (a) the Leveda Brown Environmental Park and Transfer Station and (b) the County Line Landfill, which is located at 20103 SW Archer Road, in Archer, Florida 32618. **The Yard Waste Management Agreement is up for renewal in October 2023**
- The County shall have the right to select a new Designated Facility for the Recycling or disposal of any of the materials collected by the Contractor pursuant to this Agreement. shall not increase unless the Designated Facility is more than twenty-five (25) miles from the County Administration Building



# Enforcement of the Agreement

- Done through administrative charges
  - Missed or late collection services
  - Littering
  - Fluid leaks
  - Mixing materials
  - Damage to property
  - Not maintaining equipment
  - Not providing required reports and information



# Pricing

- A component of the RFP will be pricing.
- Rates listed in the agreement will be updated annually based on annual Consumer Price Index (CPI) adjustment
- Annual maximum increase of 5%



# Residential Pricing

- Set prices for each cart size, recycling, and yard waste
- Set rate for delivery, exchange, and maintenance of carts and bins
- Set rate for use of “pup truck” in areas not designed for regular collection vehicles





# Commercial and Multi-Family Pricing

- Set rates for commercial collection of garbage and refuse – Compacted and uncompacted rates
- Set rate calculation for disposal charge
- Sets rates for rental or lease of collection containers
- Sets rates for special services such as locks for containers, collecting overflow material, etc.
- Pricing for collection of source separated recyclable materials is not set by this Agreement



# Vehicle Requirements

- Set maximum vehicle age
- Vehicles equipped with cameras to document collections
- Energy source must be electric, Compressed Natural Gas (CNG), or another alternative fuel or low emission vehicle type as approved by the County Manager



# Support of Zero Waste Plan

## Section 8.3 COUNTY'S INTEGRATED SOLID WASTE MANAGEMENT PROGRAM AND PUBLIC EDUCATIONAL ACTIVITIES

- Provide technical advice in solid waste management and recycling
- Develop educational programs and materials
- Assist in presentations to schools, civic groups, homeowners' associations, and other groups

## Section 59.3 AMENDMENTS TO SUPPORT COUNTY PROGRAMS

- In the future the County also may wish to test or implement new, innovative, or different waste reduction programs. For example, the County may wish to expand its recycling program or implement pilot projects for the Collection of food waste or household hazardous waste
- If the County and the Contractor are unable to agree upon the terms, the County shall have the right to procure the necessary services from other Persons, notwithstanding the Contractor's exclusive franchise under this Agreement.



# Timeline

- December 2022 - Issue Request For Proposals (RFP)
- March 2023 - Award RFP
- October 1, 2023 - Commercial and Multi-Family Collection Services Begin
- October 1, 2026 - Curbside Residential Collection Services Begin



# Staff Recommendations

- Receive presentation and provide direction to staff
- Approve the Scope of Work for an Exclusive Franchise for the Collection of Residential and Commercial Solid Waste
- Authorize staff to issue a Request for Proposals (RFP) for an Exclusive Franchise for the Collection of Residential and Commercial Solid Waste



# Questions ?