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Department of Management Services

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Fuel Card Services973-163-10-1

Contract Details	
Effective Period	08/06/2010 through 08/05/2020
Contract Type	State Term Contract
Contract Information	Contractors How to Use this Contract Frequently Asked Questions Participation Forms, Tax Exemption, and Emergency Plan
Contract Documents	PDF ( 1.83 MB)
Contract Administration	Christopher McMullen (850) 922-9867 christopher.mcmullen@dms.myflorida.com
Commodity Codes	973-163, UNSPSC-78181701

Description

This state term contract includes fuel card services that enable buyers to purchase all grades of unleaded gasoline, fuel oil (e.g., on road diesel, off road diesel), aviation fuel, and marine fuel from participating merchants (e.g., gas stations) at negotiated rates net of federal excise taxes. Other vehicle related services needed to maintain daily operations of vehicle (e.g., maintenance, repair) can also be purchased with fuel cards to facilitate payment and tracking.

Benefits

- Acceptance at more than 8,500 gas stations and more than 3,000 service locations in the State of Florida
- Earn 1.45% off all retail transactions charged to your account
- Online Account Access to control and manage fleet purchases
- Tax Exemption and Reporting for qualified fleets to significantly reduce administrative time
- Roadside Assistance to keep your fleet covered while they are on the road 24 hours a day
- Fuel Site Mapping Mobile Application allows your drivers to find a convenient fuel station based on their current location
- Customer Service is available 24 hours a day, 7 days a week, 365 days a year

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Management Services - State of Florida



WEX Inc. Contact Matrix - State of Florida

Type of Inquiry	Contact / Department	Hours of Operation	Phone	Email
- Card Decline - Card and Driver Maintenance (Add, Terminate, Update) - Authorization Profile changes - Online Navigation - WEXlink Billing / Reporting Assistance - Ticket Requests/Transaction Disputes	Customer Service	Available 24 hours a day, 7 days a week 365 days a year	877-939-4872	N/A
- Invoice and Payment Questions - Credit Line Questions	Eric Kane Strategic Fleet Portfolio Analyst Strategic Receivables Services	<i>Monday through Friday 8:00 a.m. to 5:00 p.m. (ET)</i>	207-523-7015	Eric.Kane@wexinc.com
Tax Inquiries	WEX Tax Department	<i>Monday through Friday 8:00 a.m. to 5:00 p.m. (ET)</i>	866-841-3542	GovTaxServices@wexinc.com
- New Account Set up - Program information for local government and eligible entities, interested in setting up a new WEX account under the State contract.	Government Sales Corporate Payment Solutions	<i>Monday through Friday 8:00 a.m. to 5:00 p.m. (ET)</i>	866-527-8870	GovernmentMailbox@wexinc.com
Additional Support for Statutory Agencies:				
Type of Inquiry	Contact / Department	Hours of Operation	Phone	Email
Servicing requirements are defined by St of FL agencies and supported by our Strategic Support Representatives	Strategic Support Specialists Customer Relations	<i>Monday through Friday 8:00 a.m. to 6:00 p.m. (ET)</i>	800-726-0492	Strategic.Support@wexinc.com
- Supports Contracting Officer & Statutory agencies - Escalated problem investigation & issue resolution - New Account Set up for State agencies - Custom reporting and billing inquiries - WEXlink Billing / Reporting Assistance - WEXOnline training	Traci Stanley Strategic Account Manager Customer Relations	<i>Monday through Friday 8:00 a.m. to 5:00 p.m. (ET)</i>	207-523-7781	Traci.Stanley@wexinc.com