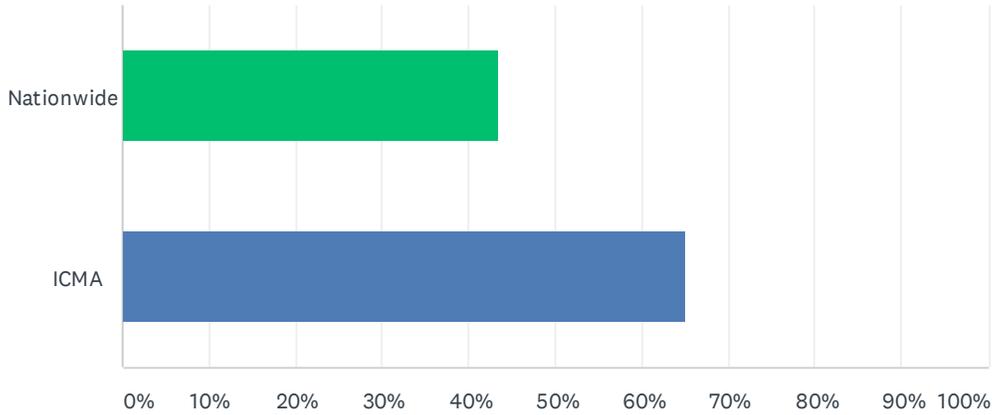


Q1 Please select the company that manages your current deferred compensation 457 account (please select both if you have multiple accounts)

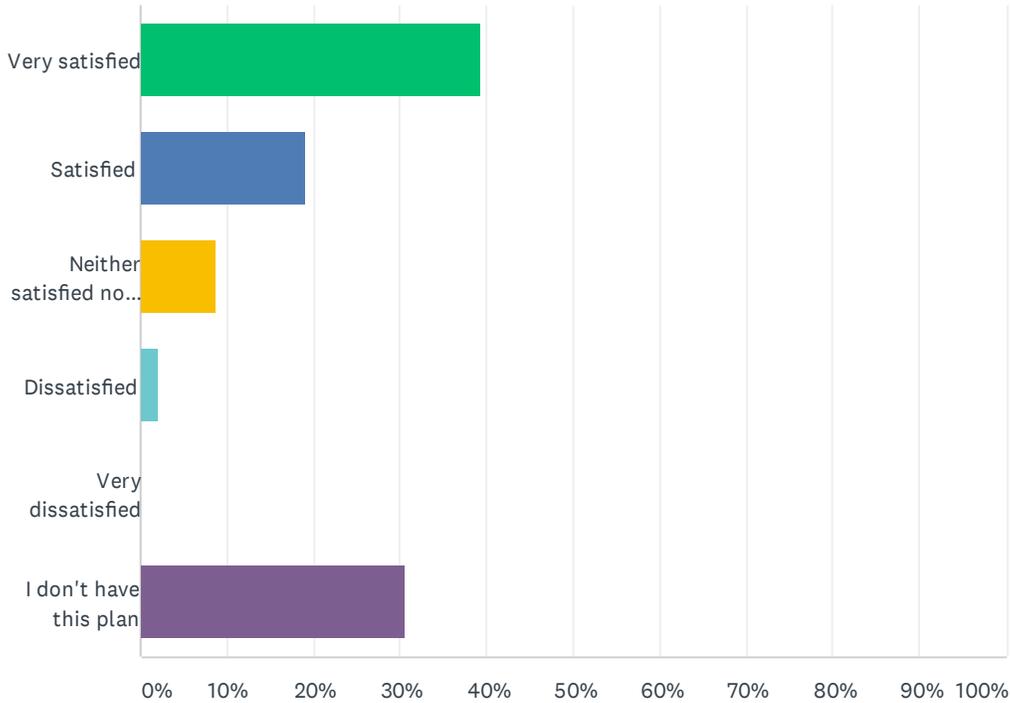
Answered: 340 Skipped: 0



ANSWER CHOICES	RESPONSES	
Nationwide	43.53%	148
ICMA	65.00%	221
Total Respondents: 340		

Q2 How satisfied are you with the level of customer service you receive from your Nationwide account representative? (please answer for each company that holds your 457 account)

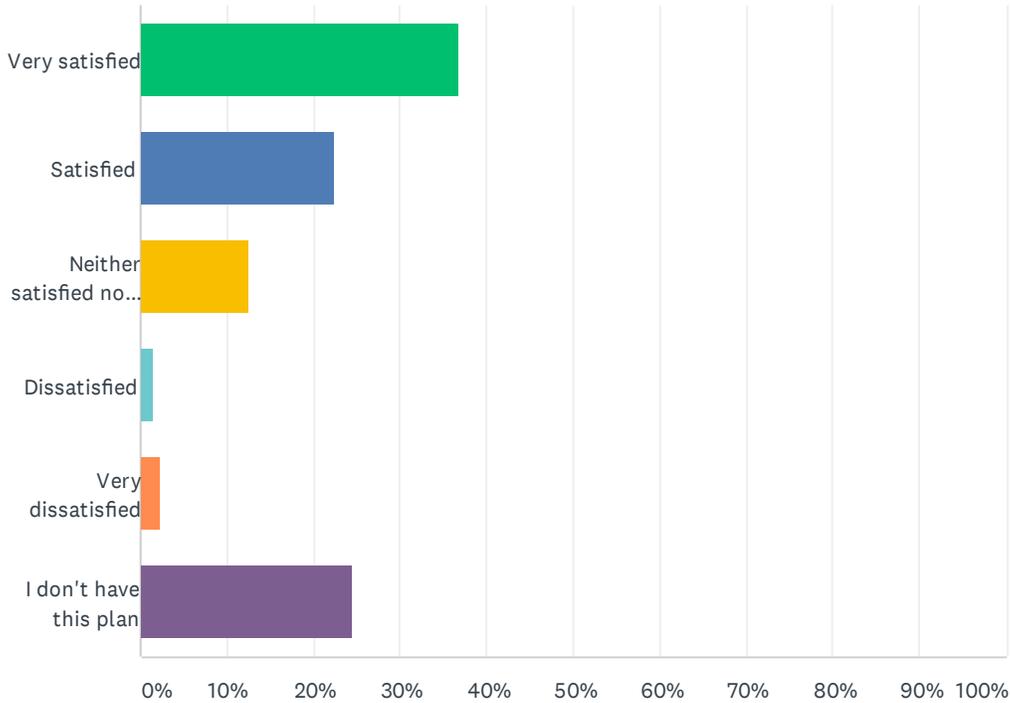
Answered: 340 Skipped: 0



ANSWER CHOICES	RESPONSES	
Very satisfied	39.41%	134
Satisfied	19.12%	65
Neither satisfied nor dissatisfied	8.82%	30
Dissatisfied	2.06%	7
Very dissatisfied	0.00%	0
I don't have this plan	30.59%	104
TOTAL		340

Q3 How satisfied are you with the level of customer service you receive from your ICMA account representative? (please answer for each company that holds your 457 account)

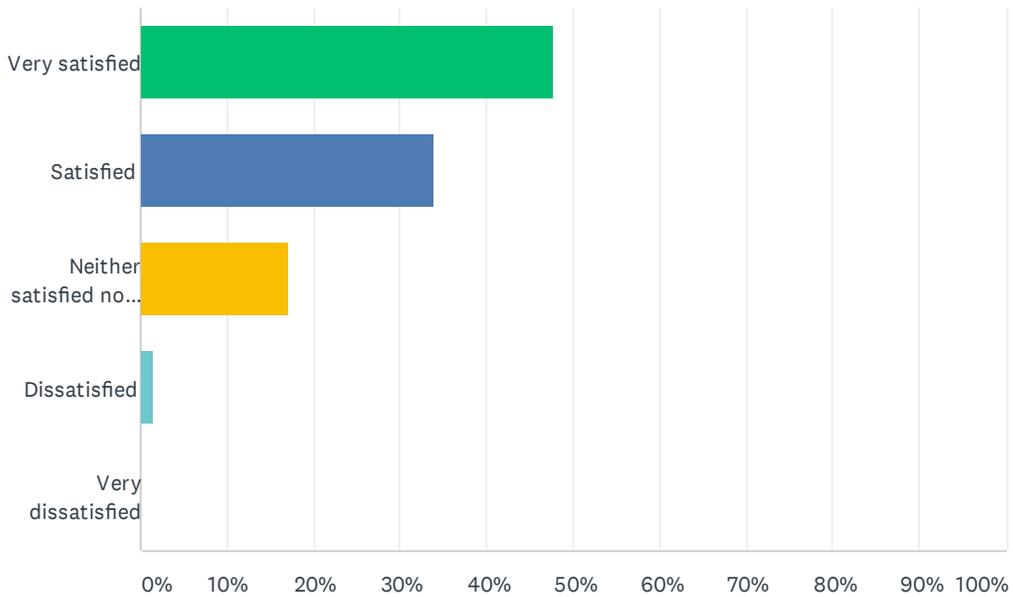
Answered: 340 Skipped: 0



ANSWER CHOICES	RESPONSES	
Very satisfied	36.76%	125
Satisfied	22.35%	76
Neither satisfied nor dissatisfied	12.65%	43
Dissatisfied	1.47%	5
Very dissatisfied	2.35%	8
I don't have this plan	24.41%	83
TOTAL		340

Q4 How satisfied are you with the website and tools offered by the service provider you selected?

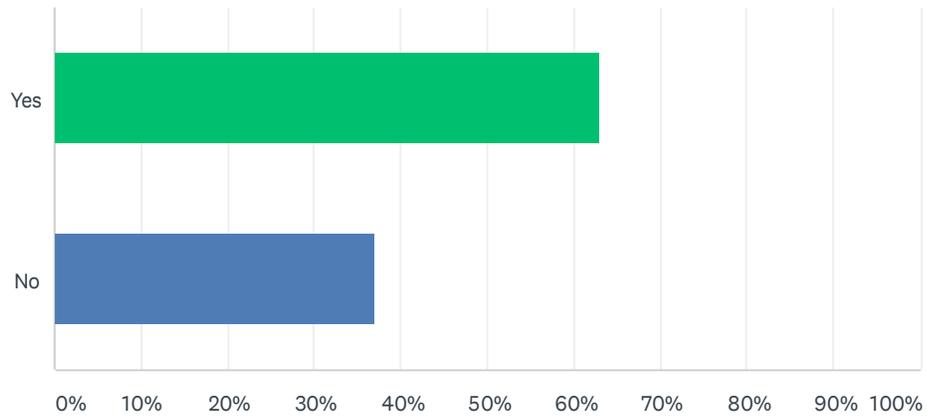
Answered: 340 Skipped: 0



ANSWER CHOICES	RESPONSES	
Very satisfied	47.65%	162
Satisfied	33.82%	115
Neither satisfied nor dissatisfied	17.06%	58
Dissatisfied	1.47%	5
Very dissatisfied	0.00%	0
TOTAL		340

Q5 Were you aware of the administrative fees you pay to manage your 457 plan?

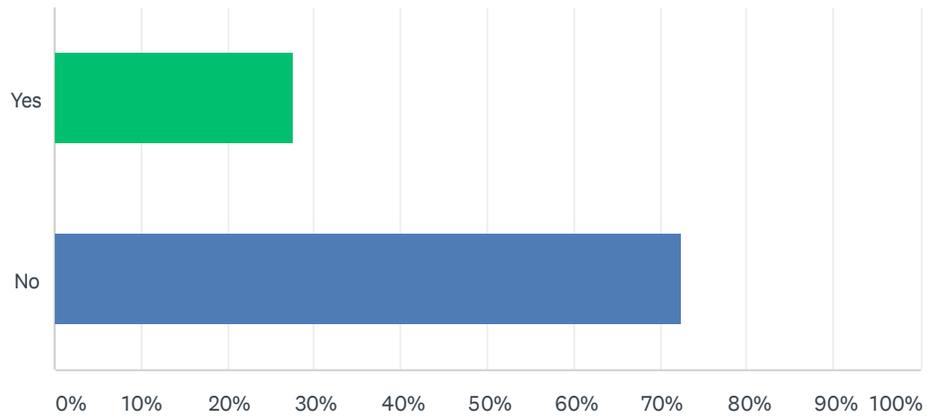
Answered: 340 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	62.94%	214
No	37.06%	126
TOTAL		340

Q6 Were you aware that those fees are higher with Nationwide versus ICMA?

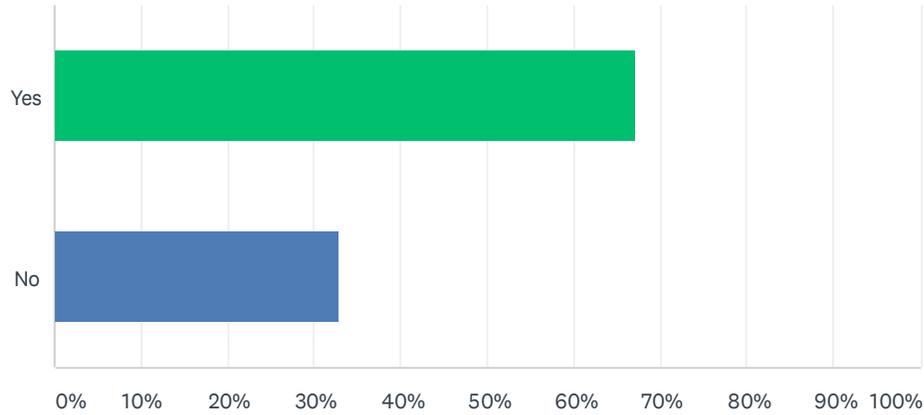
Answered: 340 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	27.65%	94
No	72.35%	246
TOTAL		340

Q7 Would you like the County to follow the Deferred Compensation Advisory Committees' recommendation to consolidate to one plan to save you on the cost of members fees?

Answered: 340 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	67.06%	228
No	32.94%	112
TOTAL		340

Q8 What name is listed on your Nationwide or ICMA account?

Answered: 340 Skipped: 0