

December 6, 2021

Achua County Board of County Commissioners/

City of Gainesville Joint Meeting

Central Receiving Facility Update



# CRF Update: Concept to Operationalizing

# A Central Receiving Facility is...

A centralized resource for citizens experiencing mental health/ substance misuse concerns

Provides immediate triage, assessment, and connections with treatment provider partners

Provides an alternative to mitigate Emergency Departments, Crisis Stabilization Units, and Jail overuse

Brings improved patient centered Care Coordination among traditionally siloed systems

Reduces financial responsibility connected to indigent patients for the hospital partners through appropriate connections to care

Decreased overuse of resources by high utilizers through improved efficiency of connecting citizen to appropriate care v citizen using any resource currently available

Provides Warm-Handoff from assessment to treatment provider

# MODEL

## Engagement

- Care coordination
- Health Information Exchange
- Motivational interviewing referral follow-up
- Assisted Out-patient

## Phone

- Warm-line/hotline
- Provide information of available services in the community, make referral, help with BA/MA Petition
- Consult with LEO
- Joint LEO/CRF mobile crisis team
- Consult with family/care giver

## Triage

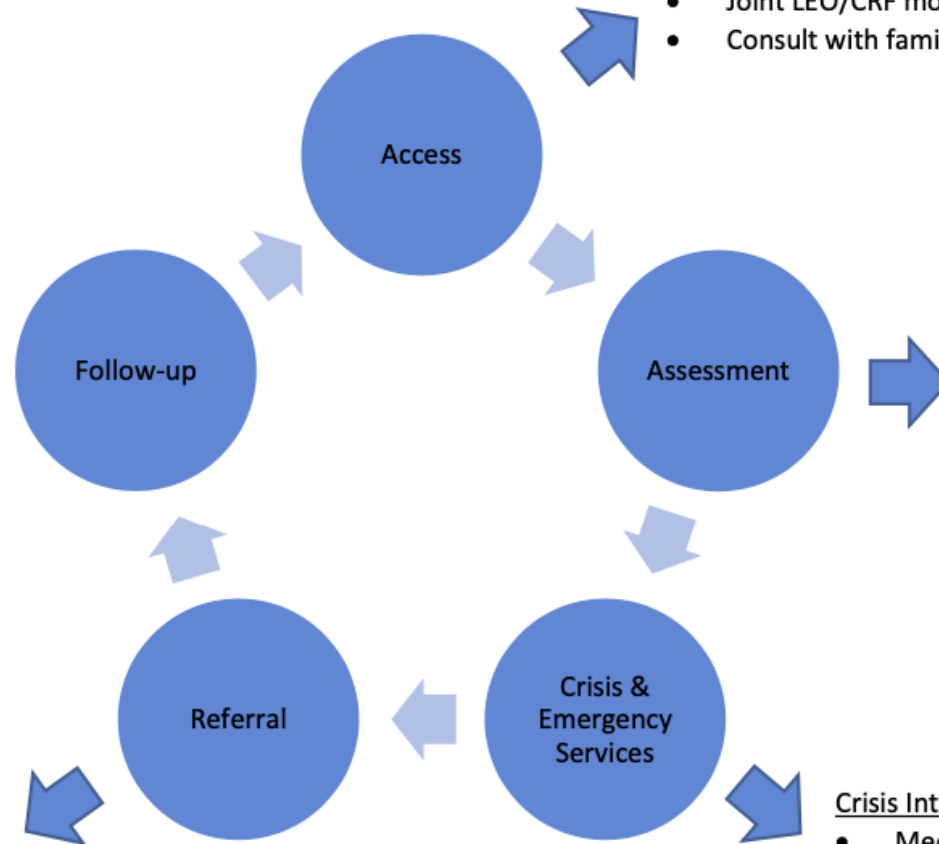
- “Drop and go” single access for LEO
- 23-hour evaluation
- Immediate referral
- Initial medical clearance or referral
- Baker Act or Marchman Act
- Walk-ins

## Appropriate Level of Care

- Outpatient
- Hospital (Med-surg or psych)
- CSU
- ARF

## Crisis Intervention

- Medication
- Support
- Crisis Counseling
- Mobile crisis team



On August 12<sup>th</sup>, 2021, BoCC approved a 4 part motion to move the CRF from Concept – Operationalizing

1: Direct County staff to find and organize the funding to move forward with a CRF for Alachua County and surrounding areas.

\* Working with Tommy Crosby and OMB to develop reports for use of American Rescue Plan Funds: \$1.5M

\* These will need BoCC approval

2: Authorize the Chair to transmit a letter of invitation to the City of Gainesville and area hospitals to participate in this program both operationally and financially.

\* Letters were approved and sent on September 15<sup>th</sup>, 2021

▶ \* COG has responded with their own request to assist in a legislative request for \$1.4M contribution

\* Chair Cornell reached out to the Hospital CEO's and they are not contributing financially at this time though would like a seat on the Advisory Board

3: Staff to develop an operational and oversight committee for the CRF and bring back to the Board.

\* Consideration has been given to repurpose the Public Safety Coordinating Council - Justice & Mental Health Collaboration Program - Oversight Sub-Committee to act as the Governance Oversight

4: Request staff and Meridian work to produce a 3-5 year plan that shows potential partners and funding sources with the goal that the program is not supported by the County's General Fund in 3-5 years.

\* Don Savoie/Meridian have been working on updating Capital and Operational costs

We are seeking a Virtual model that will complement the brick & mortar facility to utilize promising advancements in technology to assist LEO and Behavioral Health in communities to respond to crisis needs using devices in the field to provide individuals in crisis with immediate connection to Behavioral Health professionals



Staff have researched models as viable options

We are reviewing multiple products seeking the best fit for Alachua County

Areas still needing focused attention

▶ Determine the level of support & commitment:  
Financial and Operational  
COG, N FL, UF Health, and VA

Facility Plan:  
Capital and Operational funding

Long-term sustainable funding

# Central Receiving Facility Funding Discussion

## Legislative Designation and Funding

Similar to the 9 CRF's from 2018 supporting 26 counties

Ongoing funding

Unlikely that additional funding opens up



## American Rescue Plan Funds (County / Cities support)

Up to County and Cities

Not recurring beyond a few years

## Opioid Settlement Funds

Up to County and Cities

80% of funds need to be spent on addictions services

# Central Receiving Facility Funding Discussion

## LIP (Low Income Pool) funds

Requires state proviso for CRF designation

Will only pay for a portion of cost based on billing for individual services

## DCF Funds

Not likely

Most Cost Centers for funding in our region are heavily overspent

## Hospital Supportive funding

Likely less than 50% of needed

Should lessen demand for Emergency Department utilization

## Insurance Funds for those with insurance

Bill for screening and evaluation or crisis visit

Cover small portion of the cost



Likely only sustainable model that will work for Alachua is a combination of ongoing permanent funding through:

County Support through:  
American Rescue Plan/Opioid and then  
taxpayer dollars  
\$1mil to 1.5mil

Hospital Supportive funding ~ \$500k

DCF Funding ~ \$200k

Insurance Funding ~ \$400k

PRESUMPTIONS

24x7x365 Operation

Adults & Children

Psychiatric & Addictions Receiving Facility (BA & MA)

▶ Hospitals will Receive Referrals  
Transportation Timeliness is Key

Stand-Alone Everyone requires Transportation  
- Inpatient, Home, or Other Facility

Statute Requires Adults to be Evaluated within 24 Hours

Statute Requires Children to be Evaluated within 12 Hours

Collateral Supported by Providers in Realtime

Warm Hand-Off to non-acute care service  
- Break the Cycle

Stakeholders Share Real-Time Bed Capacity



Facility Meets Safety Standards  
ie. Anti-Ligature, etc

Accredited CRF Facility

Evidence Based De-Escalation Techniques for All Staff  
- Physical & Verbal

Single Point of Access (drop off) for Baker Acts & Marchman Acts

Single Point of Access for Voluntary Behavioral Healthcare & Addictions Evaluation for Treatment

Support for Mobile Response & Crisis Center Coordination of Care

Speed's Time for LEO to be Back on Patrol  
- Average 8 Minutes  
- Median Time 4 Minutes

\* Based on Meridian Study May - June 2021

Expectation is at least 4000 Individuals Served Per Year

# Central Receiving System - Standalone Budget

	FTE	Cost
Administration	3.5	\$266,594
Psychiatry & Addictions Physicians	.7	\$213,158
Nursing – Psychiatric RN	4.2	\$409,904
Emergency Screeners / Counseling	12.6	\$896,691
Reception / Mental Health Technicians	8.4	\$319,738
Care Coordinator	1.4	\$68,459
Transportation Staff	16.8	\$767,370
Psychiatric and Addictions Physician On-Call		\$208,000
Shift Differential (2 <sup>nd</sup> Shift, 3 <sup>rd</sup> Shift, Weekends, Holidays)		\$492,424
Support Costs (Medication, Vehicles, Insurance, Facility, Supplies)		\$826,000
<b>Total Annual Cost</b>	<b>47.6</b>	<b>\$4,468,299</b>

# Central Receiving System - Attached to Meridian

	FTE	Cost
Administration	.75	\$61,573
Psychiatry & Addictions Physicians	.25	\$76,128
Nursing – Psychiatric RN	4.20	\$409,904
Emergency Screeners / Counseling	8.40	\$691,699
Reception / Mental Health Technicians	4.20	\$159,869
Care Coordinator (funded by Meridian)	.00	\$0
Transportation Staff	11.20	\$511,580
Psychiatric and Addictions Physician On-Call		\$52,000
Shift Differential (2 <sup>nd</sup> Shift, 3 <sup>rd</sup> Shift, Weekends, Holidays)		\$339,242
Support Costs (Medication, Vehicles, Insurance, Facility, Supplies)		\$280,000
Insurance and LIP Billing (estimate)		-\$800,000
<b>Total Annual Cost</b>	<b>29.00</b>	<b>\$1,705,151</b>

# Central Receiving System - Comparison

	Standalone	Meridian	Savings
Administration	\$266,594	\$61,573	(\$205,021)
Psychiatry & Addictions Physicians	\$213,158	\$76,128	(\$137,030)
Nursing – Psychiatric RN	\$409,904	\$409,904	\$0
Emergency Screeners / Counseling	\$896,691	\$691,699	(\$281,795)
Reception / Mental Health Technicians	\$319,738	\$159,869	(\$159,869)
Care Coordinator (funded by Meridian)	\$68,459	\$0	(\$68,459)
Transportation Staff	\$767,370	\$511,580	(\$255,790)
Psychiatric and Addictions Physician On-Call	\$208,000	\$52,000	(\$156,000)
Shift Differential (2 <sup>nd</sup> Shift, 3 <sup>rd</sup> Shift, Weekends, Holidays)	\$492,424	\$339,242	(\$153,183)
Support Costs (Medication, Vehicles, Insurance, Facility, Supplies)	\$826,000	\$280,000	(\$546,000)
Insurance and LIP Billing (estimate)	\$0	-\$800,000	-\$800,000
<b>Total Annual Cost</b>	<b>\$4,468,299</b>	<b>\$1,705,151</b>	<b>(\$2,763,148)</b>



Any questions?

