

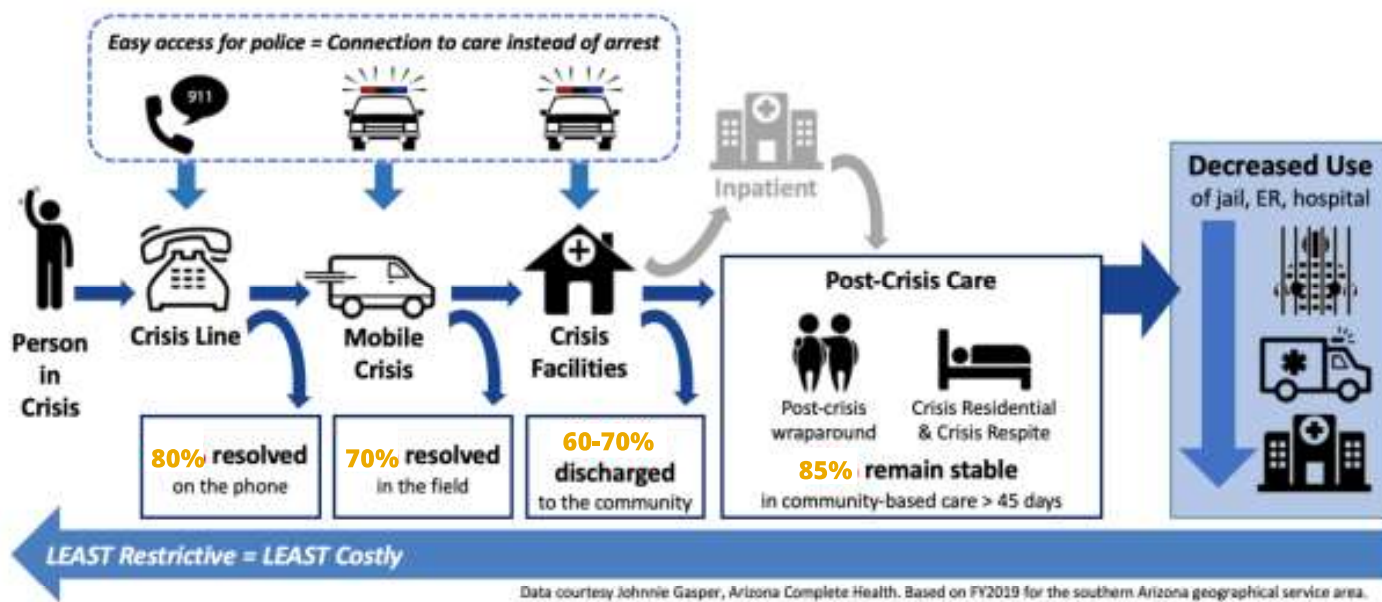
THE 988 IMPLEMENTATION ACT

Someone to Call. Someone to Come. Somewhere to Go.

WHAT IS THE CRISIS CONTINUUM OF CARE?

Just like other emergency medical services, to be truly effective, crisis services must operate in a linked fashion or continuum. There must be someone to call, someone to come, and somewhere to go. The 988 Implementation Act provides federal support, guidance and funding for states to enact 988 and crisis services, to ensure that it's not just a number you call but a resource to connect you to services on the ground, including trained first responders and crisis centers when needed.

Alignment of crisis services toward common goals care in the least restrictive and least costly setting



Key Elements

- 24/7 crisis hotlines via call centers and warm lines
- Mobile crisis services
- Short term crisis centers
- Connection to community service

Benefits of Comprehensive Crisis Services

- Improves outcomes and saves lives
- Keeps people out of the emergency room and hospital
- Reduces reliance on law enforcement for behavioral health needs
- Increases access to mental health and substance use disorder services
- Reduces costs over time