

Programs and Services offered through CareerSource Centers

Presented by Phyllis Marty, CEO
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The One-Stop Career Center and Delivery System Requirements

- Workforce Innovation and Opportunity Act (WIOA) requires that there be at least one physical, comprehensive one-stop career center in each local area with access to partner programs, services and activities.
- “One-stop career center partner” means any of the required partners who carry out the programs and activities described in Section 121(b)(1), WIOA Public Law.
- It also includes the additional partners described in Section 121(b)(12), WIOA Public Law who have the approval of the local board and chief elected official to participate as a partner in the local one-stop delivery system.
- Provides the career services described in section 134(c)(2), WIOA
- Provides access to training services as described in section 134(c)(3), WIOA

The One-Stop Career Center and Delivery System Requirements (continued)

- Provides access to the employment and training activities carried out under section 134(d), WIOA, if any.
- Provides access to programs and activities carried out by one-stop career center partners
- Provides access to the data, information, and analysis described in section 15(a) of the Wagner-Peyser Act and access to all job search, placement, recruitment, and other labor exchange services authorized under the Wagner-Peyser Act
- Provides knowledgeable staff, including trained career counselors, as outlined in Administrative Policy 92, available for assistance
- Provides access to the general public during regular business days
- Provides physical and programmatic access to individuals with disabilities.

- Welfare Transition Program (WTP)
- Supplemental Nutrition Assistance Program (SNAP)
- Reemployment Services & Eligibility Assessment (RESEA)
- Trade Adjustment Act (TAA)
- Wagner Peyser (WP)
- Disabled Veteran Outreach Program (DVOP)
- WIOA Adult and Dislocated Worker Program
- WIOA Youth Program

In Florida, the Temporary Assistance for Needy Families (TANF) work program is called the Welfare Transition Program (WTP). Program requirements and services are described in Chapters 414 & 445, F.S.

Florida established a 48 month life-time limit for the receipt of TANF.

The goal of the WTP is to emphasize work, self-sufficiency and personal responsibility. To accomplish this goal, the Florida legislature, using federal and state funding, has developed an array of support services and programs.

Unless exempt, TANF recipients are mandated to participate in work activities.

Eligibility for WTP:

- All WTP participants are referred by DCF for case management
- The family assistance group must include a minor child living in the home under the age of 18
- The participant must reside in Florida, U.S. resident or legal non-citizen
- The family's gross income must be equal to or less than 185% of the federal poverty level
- Participants must register for work and participate in assigned work activities

Support Services available to WTP participants:

- Subsidized Child Care
- Transportation Services
- Education and Training assistance
- Other support services that include paying for books, tools, clothing, fees, and costs necessary to comply with work activity or employment requirements or may include personal and family counseling and therapy if resources permit
- The WTP case closes due to employment, transitional child care for up to two (2) years

Other Services available to WTP participants:

- Job search workshop
- Labor market research
- Career counseling & guidance
- Interest aptitude testing
- Staff referred jobs

The Supplemental Nutrition Assistance Program emphasizes work, self-sufficiency and personal responsibility. Program participants gain valuable skills, training and work experience in an effort to reach total self-sufficiency

Participants in the SNAP may be dually enrolled in the WIOA Adult/Dislocated Workers and/or Youth Programs to receive education and training opportunities.

The Department of Economic Opportunity provides SNAP guidance, training, program and financial reporting and monitoring.

SNAP is funded annually through a grant provided to CareerSource and DCF by the U.S. Department of Agriculture Food and Nutrition Service.

Eligibility for SNAP:

- Select food assistance recipients who are between the ages of 18 – 49, with no dependents, and do not meet DCF exemptions are eligible to participate in the Employment and Training activities offered through SNAP
- SNAP is a mandatory work program for participants that are referred by DCF for case management

Support Services Available to SNAP participants:

- Transportation assistance is available through the Food Stamp Reimbursement (FSR)
- Staff Referred jobs

Initial RESEA:

Refers to the first meeting between a RESEA Career Navigator and a UC claimant who reported to the meeting in response to an official notification and required participation in RESEA services. The following components must be provided in order to complete the session:

1. A UC eligibility review that is conducted on a one-on-one basis which must include review of work search activities
2. Customized labor market and career information based on an assessment of the claimant's needs
3. Enrollment in the Wagner-Peyser Act-funded Employment Service Program
4. Support, to the extent needed for the claimant in the development of an Individual Reemployment Plan
5. Information & referral to additional reemployment services & other resources
6. Referral to jobs

Support Services available to RESEA participants:

- No monetary support services are available through the WP Program
- RESEA participants are referred to the WIOA Program for an eligibility review and determination for need of training services and support services
- Participants in the RESEA Program may be dually enrolled in the WIOA Adult/Dislocated Workers to receive education and training opportunities.

The TAA is a federally funded workforce program that assists workers who have been laid off or whose jobs have been threatened because of foreign trade or competition.

The U.S. Department of Labor Office of Trade Adjustment Assistance determines group eligibility for the TAA program.

The TAA Program provides eligible trade-affected workers with opportunities to obtain the skills, education, credentials, resources, career-coaching and support to become reemployed at comparable or enhanced wages.

Workers covered under an U.S. Department of Labor (DOL) certified Trade Act petition may be eligible to receive TAA program benefits including:

- Skills and Interests assessments to develop an individualized employment plan
- Occupational Training and marketable credentials
- On the Job Training
- Career and reemployment services
- Income support, known as Trade Readjustment Allowances
- Job Search Allowances
- Relocation Allowance
- Wage supplements for workers age 50 and older
- A federal health insurance tax credit

TAA participants must be co-enrolled in the WIOA Title 1 Dislocated Worker program if they are determined eligible, unless the participant declines.

TAA must allow training through non-ETPL training vendors. WIOA cannot pay for any part of training for participants who are co-enrolled and attending a non-ETPL training vendor.

Co-enrollment requires that WIOA program funds must contribute to at least one service, which could include case management alone.

Support Services available to TAA participants:

- Transportation Assistance
- Childcare
- Healthcare assistance

CSNCFL, in accordance with WIOA 108(b)(12) plans for Wagner-Peyser services as a labor exchange program that brings together individuals who are seeking employment and employers who are seeking employees. Self-services are available to all workers and employers. Services may be accessed from computers in the CSNCFL resource room or virtually through the CSNCFL website.

- Labor matching services
- Recruitment Events
- Rapid Response services
- Training Opportunities
- Local Veteran's Employment Representative (LVER)

Who is a veteran?

- A veteran as defined in section 1.01(14), F.S. is a person who served in the active military, naval, or air service and who was discharged or released therefrom under honorable conditions only, or who later received an upgraded discharge under honorable conditions.

Who is eligible for the Disabled Veterans Outreach Program (DVOP)?

A veteran who meets the definition described in 1.01.(14), F.S.

AND

Served on active duty for a period of more than 180 days

AND

Who is determined to have a **significant barrier to employment** (SBE) if he or she attests to belonging to at least one of the criteria defined in 38 U.S.C. 4211(1) & (3)

DVOP case management services:

- Intake and assessments
- Individualized career services (creation of Individual Employment Plan)
 - Helps set expectations and short and long range goals
 - Remove or reduce barriers
- Career guidance
- Interview preparation
- Referral to community resources and programs (Vocational Rehab)
- Referral to WIOA Program for additional assessments, training and support services
- Referral to workshops
- Referral to jobs

Workforce Innovation Opportunity Act (WIOA) is a federal law that authorizes funding for state and local workforce initiatives for eligible adults and youth. WIOA emphasizes the need for access to workforce services for all individuals which include adults, dislocated worker and youth.

The goals of WIOA are to:

- Increase the prosperity of workers and employers
- Reduce welfare dependency, increase economic self-sufficiency, meet employer needs & enhance productivity and competitiveness
- Improve services to individuals with disabilities
- Increase access to employment, education, training & support services – particular to people with barriers to employment
- Create a comprehensive, high-quality workforce development system by aligning workforce investment, education and economic development
- Improve the quality and labor market relevance of workforce investment, education & economic development efforts
- Promote improvement in the structure & delivery of workforce services

WIOA Adult

- General eligibility
 - 18 years of age or older
 - U.S. Citizen or authorized to work in U.S.
 - Selective Service registration
- Low income
 - Not earning self-sufficient wage as defined in the Economic Self Sufficiency Policy 250% of the federal poverty level
- Priority of Service for training
 - 70% of the federal poverty level or less
 - Veteran status

WIOA Dislocated Worker

- General eligibility
 - 18 years of age or older
 - U.S. Citizen or authorized to work in U.S.
 - Selective Service registration
- ❖ 5 categories of Dislocated Worker:
 - Terminated or laid off
 - Unlikely to return to previous industry
 - Eligible for or exhausted UC
 - Plant closure or substantial layoff
 - Self employed
 - Displaced homemaker
 - Eligible spouse of a member of the armed forces

WIOA basic services:

- Initial Assessment
- Job Search workshop
- Labor Market research
- Job placement
- Staff assisted job search
- Resume preparation assistance
- Career counseling
- Proficiency testing
- Employer pre-screening
- Follow-up

WIOA individualized and training services:

- Interest & aptitude testing
- Individual Employment Plan
- Internships
- Work experience
- Individual counseling
- English as a 2nd language
- Occupational Skills Training
- On-the-job training
- Registered apprenticeship
- Incumbent Worker Training (participants are not required to meet WIOA eligibility requirements for IWT)
- Monetary support services

WIOA outlines a broad vision that supports an integrated service delivery system and provides a framework through states and local areas that can leverage federal, state and local resources to support the WIOA youth program.

WIOA also promotes career pathways, increased attainment of recognized credentials and post-secondary certificates or degrees for youth.

There are two (2) categories of youth; In School Youth (ISY) and Out of School Youth (OSY) and every individual enrolled into the WIOA Youth Program must meet either the ISY or OSY eligibility criteria.

OSY

- Attending school
- Between the ages 14-21
- Low-income
- Meet one or more barriers
 - BSD
 - English language barrier
 - Offender
 - Homeless
 - Runaway
 - Foster care
 - SSI recipient
 - Pregnant or parenting
 - Disabled
 - Requires additional assistance to complete educational program or secure & hold employment

- Not attending school
- Between ages 16-24
- Meet one or more barriers
 - School dropout
 - Within the age of compulsory school attendance but has not attended school for at least the most recent school quarter
 - Recipient of secondary school diploma, who is low-income & BSD or English language learner
 - An offender
 - Homeless
 - Runaway
 - Foster Care
 - SSI recipient
 - Pregnant or parenting
 - Disabled
 - Requires additional assistance to complete educational program or secure & hold employment

- WIOA requires a minimum of 75% of Out of School youth (OSY) funds available to local workforce development areas be used to serve OSY.
- WIOA also requires that not more than 5% of the newly enrolled ISY in a given program year may be deemed eligible based on the “requires additional assistance to complete an educational program or to secure or hold employment” eligibility criterion.
- WIOA requires that the LWDBs make available 14 program elements to youth participants. However, local programs have the discretion to determine what specific program elements the youth receive. Youth receive the elements based on their individual assessments & individual service strategy.

1. Tutoring
2. Alternative secondary school services or dropout recovery services
3. Paid and unpaid work experience
4. Occupational skills training
5. Education offered concurrently with workforce preparation activities
6. Leadership development opportunities
7. Supportive services
8. Adult mentoring
9. Follow-up services
10. Comprehensive guidance & counseling
11. Financial literacy education
12. Entrepreneurial skills training
13. Labor market and employment information
14. Postsecondary preparation & transition activities

- Transitioned 24 staff
- Increasing demand for services
- Resolution of 7 out of 9 Fiscal Monitoring findings from DEO
- Inactive case closures
- Held Multi-Regional Targeted Industry Job Fair
- Provided Board Member Training
- Labor Market Data and Common Measures Performance dashboard
- Economic Development presentations

- Statewide Initiative with Partnership for Strong Families
- Community Collaborations
- Grants
- Summer Youth Employment Program for 2022