

Joanne Tremblay
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EDUCATION

2003, MS Information and Library Sciences, Florida State University, Tallahassee, FL

1999, BA Sociology, University of Florida with Honors, Gainesville, FL

1997, AA Degree, Santa Fe Community College, Gainesville, FL

WORK EXPERIENCE

2000-2021

Librarian with the Alachua County Library District assisting with both adult and youth programming. I oriented, trained and supervised both Adult and Teen Volunteers. Trained and supervised staff, managed schedule. Scheduled adult and childrens programs including Book Club, Writers Group, Local Authors, CreateSpace and FOODIEspace. Performed desk duties, reference transactions, staff training, art rotation in our display areas, and outreach programs.

2000 - 2003

Mediator of EEO disputes for the United States Postal Service REDRESS program. I assisted in the resolution of disputes between postal employees applying transformational mediation techniques.

1980 - 2002

Multi-media artist and sole proprietor of Jho-jho's Artworks

1994-1997

Owned and operated *Bless This Mess* cleaning private homes and new construction.

1993-1994

Proprietor and Manager of *Sophie's Cafe* in High Springs, FL.

1992-1993

Co-owned and operated a renovation business.

1989-1992

Purchasing agent for *Coolfont Recreation*, Berkeley Springs, and WV.

1988-1989

Purchasing assistant for *Sheraton Inn*, Martinsburg, WV.

1987-1988

Banquet Manager Assistant at the *Sheraton Inn*, Martinsburg, WV.

VOLUNTEER AND CIVIC WORK

2010 to Current

Volunteer with Sierra Club and Save Our Santa Fe River Organizations.

2006 to 2008

I volunteered on the High Springs Tree Board, the High Springs Community Gardens and wrote a column for a local paper, *The Observer*.

1994-1999

Mediated small claims disputes as a weekly volunteer and assisted in training University of Florida law students for their mediation workshop.

1998

Mediated for 'at risk' youth for a grant funded program in 1999.

Trained in victim –offender mediation through the Center for Restorative Justice and Peacemaking of the University of Minnesota.

1997

Raised \$3000 for NCFAN's AIDS programs as a group project.

SKILLS

Competent with computers and downloadable media.

Master Gardener, columnist and weaver

Continuing Education

- Supervisory Training
- Online Privacy for Library Staff and Users , Florida Library Webinars
- Building Great Programs for Seniors, Florida Library Webinars
- What to Do When Emotions Disrupt at Work, Florida Library Webinars
- PLAN Quick Class: How to Create Flyers that Pop , Florida Library Webinars_
- Not Just for Kids: Book Displays for Adults, Florida Library Webinars_
LibGuide Redesign Project Enhances Liaison Librarian Outreach Efforts,
Ask a Librarian

- Helping Customers (and Staff) Who Have Little Technology Literacy , Florida Library Webinars
- The Art of Email , Florida Library Webinars
- Improving Your Communication Effectiveness for New(er) Managers and Supervisors , Florida Library Webinars
- Power Searching, NEFLIN Webinar
- Point Based Interview Process, ACLD
- Event Planning 101: You're Already an Event Planner... Here's How to Be an Even Better One, Florida Library Webinars
- Guerilla Branding Workshop, NEFLIN
- The Art of Saying No to the Patron, Florida Library Webinars
- Active Shooter
- Emerging Technologies, Florida Library Webinars
- 1000 books before kindergarten Demco online
- Successfully Supervising People, Florida Division of Library and Information Services Webinar
- Breaking Bad Organizational Customer Service Habits, Florida Division of Library and Information Services Webinar
- Dealing with Potentially Dangerous Library Customers, Florida Division of Library and Information Services Webinar
- Dealing with the Passive Aggressive Behaviors at Work and Home, by the Florida Division of Library and Information Services Webinar
- Helping Customers (and Staff) Who Have Little Technology Literacy, by the Florida Division of Library and Information Services Webinar
- Manager Training, ACLD
- Performance Evaluations, ACLD
- Puppetry Workshop , NEFLIN
- Social Awareness
- Youth Awards Reviews - The Hits, Misses, and Best Books of 2015, NEFLIN

- Driving Innovation in Libraries, Florida Library Webinars
- Three Rivers Legal Services, ACLD
- First Shooter and Fire-extinguisher Use, ACLD
- All About Windows 10 webinar
- 23 mobile Things, NEFLYN
- Including Patrons with Autism in Your Library Programs , webinar, Florida State Library
- Outlook Training, online
- Art of Perception
- Career Source
- Gang Training, ACSD
- Online Predators, Netsmartz
- Technology Workshop, NEFLYN
- Makerspaces, Florida Library Webinar
- Trends and Issues in E-Govt. Services webinar
- Online Security, webinar
- Teens and Technology, webinar
- Dress Your Blog for Success, webinar
- GIMP webinar, NEFLIN
- Train the Trainer: Creating a Successful E-book, NEFLYN
- Mastering Fair Use, Webinar
- Applying Copyright to the Digital World, NEFLYN
- 7 Habits of Effective People, webinar
- Digital Cloud, webinar
- Technology webinar
- Virtual Hangout

- E-Libraries: Collection Strategies, Organization & Maintenance
- Social Marketing Program
- Art of Supervising People

LANGUAGE SKILLS

	Speak		Write		Read
English	excellent		excellent		excellent
French	good		fair		good
Portuguese	excellent		good		excellent
Spanish	good		good		good