

ALACHUA COUNTY Budget and Fiscal Services Procurement

Larry M. Sapp, CPPB Procurement Manager Darryl R. Kight, CPPB Procurement Supervisor

August 1, 2022

MEMORANDUM

To: Larry M. Sapp, Procurement Manager

Via: Darryl R. Kight, Procurement Supervisor

From: Mandy Mullins, Procurement Agent I Duryl Fight Long 1, 2022 13314 EDT)

Subject: ** REVISED, 08.01.22** Intent to Award

RFP 23-151-mm Annual Social Marketing Campaign Development and

General Public Education Services

Solicitation Opening Date: 2:00 PM, Wednesday, June 8, 2022

Solicitation View Count:416 VendorsSolicitations Downloaded by:16 VendorsSolicitations Submissions:3 Vendors

Firms:

Frankel Strategic Digital Services

Gainesville, FL Tallahassee, FL

Uppercase, Inc. Tampa, FL

RECOMMENDATION:

Approve the Evaluation Committee's aggregate scores and approve the ranking below for RFP 23-151-mm Annual Social Marketing Campaign Development and General Public Education Services.

- 1. Uppercase, Inc. (primary)
- 2. Frankel (secondary)
- 3. Strategic Digital Services

Authorize staff to negotiate agreements with the top two (2) ranked firms. Should the staff be unable to negotiate a satisfactory agreement with either of the top ranked firms, negotiations with that firm will be terminated.

The actual RFP award is subject	to the appropriate sign	nature authority identified in the
Procurement Code.		
<u>Larry M. Sapp</u> Larry M. Sapp (Aug 2, 2022 4:54 EDT)	Aug 2, 2022	
Approved	Date —	Disapproved
Larry M. Sapp, CPM, CPPB		Larry M. Sapp, CPM, CPPB
Procurement Manager		Procurement Manager

Public Meeting Minutes

RFP 23-151-MM Annual Social Marketing Campaign Development and General Public Education Services

Date: July 19, 2022 Start Time: 12:37 PM

Location: Environmental Protection 408 W. University Ave., Suite 106, Conference Room A, Gainesville, FL

1. Call Meeting to Order

2. RFP Process Overview for Today's Meeting

- 2.1. Good morning, I am Mandy Mullins with Procurement, and I will be administrating this meeting as the Committee Chair (non-voting member), introduce committee, Stacie Greco (Leader), Eliana Bardi, Joshua Prouty(Remote)
 - 2.1.1. Stacie Greco motioned that extraordinary circumstances exist that allow for Joshua Prouty to participate in today's committee meeting remotely Eliana Bardi seconded Vote 2 0.
- 2.2. Thank you, committee for taking the time out of your busy schedule to evaluate these proposals. Welcome to the citizen attending this Public Meeting; this meeting is open to the public and you will have an announced time (3 minutes; no response required) for public comments. Please review the agenda that is on the screen.
- 2.3. The RFP team will be evaluating vendors' proposal, discussing their scores, and approving the Team's Ranking. This Team's final ranking will be submitted to the BoCC for their approval and authorization to negotiate a contract.

3. RFP Committee Members Process Instructions

- 3.1. **First**, in OPENGOV, all evaluators have certified that they have no Conflict of Interest, and I will show them on screen, discuss if necessary.
- 3.2. **Second**, due to the cone-of-silence imposed on the committee members, this is the first occasion members have been able to talk and work together as a committee.
- 3.3. As committee members you have broad latitude in your discussions, deliberations and ranking provided you are not arbitrary and capricious.
- 3.4. **Third**, we will record and discuss the preliminary scores on the screen. Call for validation of scores to ensure they are the scores the members entered in OPENGOV.

Vendor	Eliana Bardi	Stacle Greco	Joshua Prouty	Total Score (Max Score 200)
Frankel	139	128	129	132
Strategic Digital Services	88	84	139	103.67
Uppercase, Inc.	166	166	158	163.33

- 3.5. The team will discuss, evaluate, and rank all vendor submittals one by one. Starting the team leader allow each member to give feedback. (Encourage dialog)
 - 3.5.1. Discuss scores and make Changes if pertinent
 - 3.5.2. Discussion record and Update: **Evaluation Scores**3.5.2.1. Encourage discussion on the proposals, scoring and until all members are stratified 3.5.2.2. NOTE: Agents will monitor the discussion, keep it on track; keep it on topic.
 - 3.5.3. Call for validation of RFP team Technical and Written Scores for the Team's Final Ranking.

 Motion Joshua Prouty to accept aggregate scores and not have Oral Presentations, Stacie Greco seconded the motion. Vote 3-0

5. Public Comments (3 minutes)

6. Motion to Approve the Meeting Minutes: Stacie Greco moved to approve the Minutes, Eliana Bardi seconded the motion.

Vote 3-0 in favor.

7. Meeting Adjourn at 1:05 PM.



Alachua County, Florida

Procurement

Larry M. Sapp, Procurement Manager County Administration Building, Gainesville, FL 32601

EVALUATION TABULATION

RFP No. RFP 23-151-mm

Annual Social Marketing Campaign Development and General Public Education Services

RESPONSE DEADLINE: June 8, 2022 at 2:00 pm

Report Generated: Tuesday, July 19, 2022

VENDOR QUESTIONNAIRE PASS/FAIL

VENDON GOLDINIMAINE FASS/FAIL	1L FA33/1 AIL			
Question Title	Frankel	Network Craze	Strategic Digital Services	Uppercase, Inc.
Corporate Resolution Granting Signature	Pass	No Response	Pass	Pass
Acknowledge that you have reviewed all Addendum(s) issued with this solicitation.	Pass	No Response	Pass	Pass
Public Record Trade Secret or Proprietary Confidential Business Information Exemption Request	Pass	No Response	Pass	Pass
Public Record Trade Secret or Proprietary Confidential Business Information Exemption Request	Pass	No Response	Pass	Pass
Public Record Trade Secret or Proprietary Confidential Business Information Exemption Request	No Response	No Response	Fail	No Response
SBE Option 1: SBE Proposer	Fail	No Response	Pass	Pass
SBE Option 2: 30% SBE Proposer Participation	Fail	No Response		Pass

Annual Social Marketing Campaign Development and General Public Education Services

Question Title	Frankel	Network Craze	Strategic Digital Services	Uppercase, Inc.
SBE Option 3: 15% - 29% SBE Prosper Participation	Fail	No Response	Fail	Pass
SBE Option 4: No Subcontractors	Fail	No Response	Pass	Pass
Option 5: Consultant SBE Good Faith Effort.	Fail	No Response	Fail	Pass
Alachua County Government Minimum Wage	Pass	No Response	Pass	Pass
Drug Free Workplace	Pass	No Response	Pass	Pass
State Compliance	Pass	No Response	Pass	Pass
Vendor Eligibility	Pass	No Response	Pass	Pass
List all subcontractor's being utilized on this BID, (NON-SBE) IF no sub contractor are being utilized respond N/A	Pass	No Response	Pass	Pass
Responsible Agent Designation	Pass	No Response	Pass	Pass
Conflict of Interest	Pass	No Response	Pass	Pass
Request for Proposal Submittal Documentation	Pass	No Response	Pass	
You have reviewed and completed all the required submittal requirements	Pass	No Response	Pass	

PHASE 1

Request For Proposal - Annual Social Marketing Campaign Development and General Public Education Services Page 2 **EVALUATION TABULATION**

RFP No. RFP 23-151-mm

Annual Social Marketing Campaign Development and General Public Education Services

EVALUATORS

Name	Title	Agreement Accepted On
Eliana Bardi	Senior Planner	Jun 10, 2022 2:38 PM
Stacie Greco	Water Resources Program Manager	Jun 9, 2022 5:06 PM
Joshua Prouty	Hazardous Waste Coordinator	Jun 13, 2022 6:26 AM

EVALUATION CRITERIA

Weight (Points)
Scoring Method
Description
Criteria

Ability of Professional Personnel	 A. Resumes of the key staff support the firm's Competency in doing this type of work? Key staff includes the Project Manager, and other project team professionals. B. Has the firm done this type of work in the past? C. Is any of this work to be subcontracted? If so, what are the abilities of the firm(s) to be subcontracted? D. Based on questions above, award points as follows: 1. 21-30 points - Average Experience 2. 11-20 points - Average Experience 3. 0-10 points - Minimal Experience Has the company or key staff recently done this type of work for the County, the State, or for local government in the past? 	Points Based	50 (25% of Total)
	 If the work was acceptable, award up to ten (10) points. 		

Weight (Points)				
Scoring Method				
Description	 2. If the firm has not done this type of work, award zero (0) points. 3. If the work was unacceptable, deduct up to ten (10) points and 	note why. F. Are there factors, such as unique abilities, which would make a noticeable (positive) impact on the project?	 If the answer is yes, award from one (1) to ten (10) points and note reasons. 	If the answer is no, award zero (0) points.
Criteria				

Annual Social Marketing Campaign Development and General Public Education Services

Criteria	Description	Scoring Method	Weight (Points)
Capability to Meet Time and Budget Requirements	 A. Does the level of key staffing and their percentage of involvement, the use of subcontractors (if any), office location, and/or information contained in the transmittal letter indicate that the firm will, or will not, meet time and budget requirements? B. To your knowledge, has the firm met or had trouble meeting time and budget requirements on similar projects? C. Have proof of insurability and other measures of financial stability been provided? D. Are time schedules E. Current Workload. F. This factor is designed to determine how busy a firm is by comparing all Florida work against Florida personnel. 	Points Based	20 (10% of Total)
Location	Points Provided by Procurement.	Points Based	10 (5% of Total)
Small Business Enterprise Participation (SBE)	Points Provided by Procurement.	Points Based	15 (7.5% of Total)

EVALUATION TABULATION Request For Proposal - Annual Social Marketing Campaign Development and General Public Education Services Page 7

Criteria	Description	Scoring Method	Weight (Points)
Volume of Previous Work (VOW) awarded by the County	Points Provided by Procurement.	Points Based	5 (2.5% of Total)
Written - Understanding of Project	A. Did the proposal indicate a thorough understanding of the project?B. Is the appropriate emphasis placed on the various work tasks?	Points Based	25 (12.5% of Total)
Written - Project Approach	A. Did the firm develop a workable approach to the project?B. Does the proposal specifically address the County's needs or is it "generic" in content?	Points Based	25 (12.5% of Total)
Written - Project Manager	 A. Does the project manager have experience with projects comparable in size and scope? B. Does the Project Manager have a stable job history? Has he/she been with the firm long, or have there been frequent job changes? 	Points Based	10 (5% of Total)

RFP No. RFP 23-151-mm

Criteria	Description	Scoring Method	Weight (Points)
Written - Project Team	A. Was a project team identified?	Points Based	20 (10% of Total)
	B. Is the team makeup appropriate for the project?		
	C. Do the team members have experience with comparable projects?		
	D. Are there any sub contracted firms involved? Will this enhance the project team?		
	E. Are the hours assigned to the various team members for each task appropriate?		
Written - Project Schedule	A. Is the proposed schedule reasonable based on quantity of personnel assigned to the project?	Points Based	10 (5% of Total)
	B. Are individual tasks staged properly and in proper sequence?		

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Annual Social Marketing Campaign Development and General Public Education Services

Criteria	Description	Scoring Method	Weight (Points)
Written - Proposal Organization	A. Was proposal organization per the RFP?	Points Based	10 (5% of Total)
	B. Was all required paperwork submitted and completed appropriately?		
	C. Did the proposal contain an excessive amount of generic boilerplate, resumes, pages per resume, photographs, etc.?		

AGGREGATE SCORES SUMMARY

Vendor	Eliana Bardi	Stacie Greco	Joshua Prouty	Total Score (Max Score 200)
Frankel	139	128	129	132
Strategic Digital Services	88	84	139	103.67
Uppercase, Inc.	166	166	158	163.33

VENDOR SCORES BY EVALUATION CRITERIA

Written- Project Team Points Based Schedule O Points (10%) Points Based 10 Points (5%)	16 9
Written - Project Pr Manager Pr Points Based 20	9
Written - Project Approach Points Based 25 Points (12.5%)	18.3
Written - Understanding of Project Points Based 25 Points (12.5%)	18.3
Volume of Previous Work (VOW) awarded by the County Points Based 5 Points (2.5%)	0
Small Business Enterprise Participation (SBE) Points Based 15 Points (7.5%)	0
<u>Location</u> Points Based 10 Points (5%)	10
Capability to Meet Time and Budget Requirements Points Based 20 Points (10%)	15.7
Ability of Professional Personnel Points Based 50 Points (25%)	29.3
Vendor	Frankel

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Annual Social Marketing Campaign Development and General Public Education Services

Frankel has delivered unacceptable results to the HHW program in the past through billing a retainer for every month even if no work was done. They do have the current contract with Solid Waste and Resource Recovery so messaging could be unified easier.

Capability to Meet Time and Budget Requirements | Points Based | 20 Points (10%)

Eliana Bardi: 17

Stacie Greco: 15

Joshua Prouty: 15

Per hour billable is one of the highest rates overall.

Location | Points Based | 10 Points (5%)

Eliana Bardi: 10

Stacie Greco: 10

Joshua Prouty: 10

Small Business Enterprise Participation (SBE) \mid Points Based \mid 15 Points (7.5%)

Eliana Bardi: 0

Not a current SBE vendor per the Small Business Directory on-line.

Stacie Greco: 0

Not a current SBE vendor per the Small Business Directory on-line.

Joshua Prouty: 0

Not a current SBE vendor per the Small Business Directory on-line.

Volume of Previous Work (VOW) awarded by the County \mid Points Based \mid 5 Points (2.5%)

Eliana Bardi: 0

Stacie Greco: 0

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Joshua Prouty: 15

Make up of team and distribution of work load seems to indicate no one person will be in charge of project.

Written - Project Schedule | Points Based | 10 Points (5%)

Eliana Bardi: 9

Stacie Greco: 10

Since our projects have various schedules which we did not share in the RFP, I gave all applicants the full 10 points here.

Joshua Prouty: 8

Written - Proposal Organization | Points Based | 10 Points (5%)

Eliana Bardi: 10

Stacie Greco: 10

Joshua Prouty: 8

There was a lot of generic boilerplate and resumes even for individuals who would not directly be related to project.

Strategic Digital Services

Ability of Professional Personnel | Points Based | 50 Points (25%)

Eliana Bardi: 20

2

Stacie Greco: 15

Does not appear to have social marketing behavior change experience. Did not see applicable examples.

Joshua Prouty: 35

I have no direct knowledge of unique abilities that would be brought to this project that others could not.

Capability to Meet Time and Budget Requirements | Points Based | 20 Points (10%)

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Eliana Bardi: 10

Stacie Greco: 5

Rates would limit budget available for media buys

Joshua Prouty: 13

While key staffing percentage seems appropriate the per hour billable hours at 300/hr is almost twice that of nearest competitor leaving fewer budget dollars for ad campaigns.

Location | Points Based | 10 Points (5%)

Eliana Bardi: 0

No location in Alachua county

Stacie Greco: 0

No location in Alachua county

Joshua Prouty: 0

No location in Alachua county

Small Business Enterprise Participation (SBE) | Points Based | 15 Points (7.5%)

Eliana Bardi: 10

Not a current SBE vendor per the Small Business Directory on-line.

Stacie Greco: 10

Not a current SBE vendor per the Small Business Directory on-line.

Joshua Prouty: 10

Not a current SBE vendor per the Small Business Directory on-line.

Volume of Previous Work (VOW) awarded by the County | Points Based | 5 Points (2.5%)

Eliana Bardi: 5

EVALUATION TABULATION

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Stacie Greco: 5

Joshua Prouty: 5

Written - Understanding of Project | Points Based | 25 Points (12.5%)

Eliana Bardi: 12

Stacie Greco: 15

Did not focus on behavior change.

Joshua Prouty: 20

Written - Project Approach | Points Based | 25 Points (12.5%)

Eliana Bardi: 10

Stacie Greco: 10

The approach was not clear for our campaigns.

Joshua Prouty: 15

Mostly generic content on largerer state wide campaigns.

Written - Project Manager | Points Based | 10 Points (5%)

Eliana Bardi: 3

Stacie Greco: 2

Seems to have more experience with political campaigns, not citizen behavior change. Resume was not provided, so I don't know total experience and longevity.

Joshua Prouty: 8

Written - Project Team | Points Based | 20 Points (10%)

Eliana Bardi: 8

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Stacie Greco: 10

Lots of political campaign experience, not behavior change.

Joshua Prouty: 16

Written - Project Schedule | Points Based | 10 Points (5%)

Eliana Bardi: 4

Stacie Greco: 10

Since we have multiple campaigns with their own schedules which we did not share in the RFP, I gave each proposal the full 10 points here.

Joshua Prouty: 9

Written - Proposal Organization | Points Based | 10 Points (5%)

Eliana Bardi: 6

Stacie Greco: 2

Proposal had a lot of jargon and relic mistakes from past proposals.

Joshua Prouty: 8

Some generic boilerplate

Uppercase, Inc.

Ability of Professional Personnel | Points Based | 50 Points (25%)

Eliana Bardi: 50

Stacie Greco: 50

UCI has done great work on past projects and has developed most existing campaigns, which gives them a unique ability to continue to work on them. They hold all of the creative assets and have historical knowledge for EPD and Hazwaste campaigns.

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Request For Proposal - Annual Social Marketing Campaign Development and General Public Education Services

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Annual Social Marketing Campaign Development and General Public Education Services

Joshua Prouty: 45

Firm currently does this project for Alachua County EPD and HHW and the service has been excellent. Past knowledge of program requirements and knowledge of similar programs and advertising campaigns like GRU sets them apart.

Capability to Meet Time and Budget Requirements | Points Based | 20 Points (10%)

Eliana Bardi: 19

Stacie Greco: 20

Joshua Prouty: 20

Current workload may be similar or smaller than other vendors but key staff has proven to be very reachable in the past. Budget is appropriate for project and is the lowest price on a per billable hour for the work leaving more dollars available for ad campaigns.

Location | Points Based | 10 Points (5%)

Eliana Bardi: 0

No location in Alachua County

Stacie Greco: 0

No location in Alachua County

Joshua Prouty: 0

No location in Alachua County

Small Business Enterprise Participation (SBE) | Points Based | 15 Points (7.5%)

Eliana Bardi: 0

Not a current SBE vendor per the Small Business Directory on-line.

Stacie Greco: 0

Not a current SBE vendor per the Small Business Directory on-line.

Joshua Prouty: 0

Not a current SBE vendor per the Small Business Directory on-line.

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Request For Proposal - Annual Social Marketing Campaign Development and General Public Education Services

RFP No. RFP 23-151-mm

Annual Social Marketing Campaign Development and General Public Education Services

Volume of Previous Work (VOW) awarded by the County | Points Based | 5 Points (2.5%)

Eliana Bardi: 0

Stacie Greco: 0

Joshua Prouty: 0

Written - Understanding of Project | Points Based | 25 Points (12.5%)

Eliana Bardi: 25

Stacie Greco: 25

Proposal focused on behavior change and social marketing techniques. Mentioned existing campaigns and potential synergies with other departments.

Joshua Prouty: 23

Has thorough understanding of project as they are the current contract holder.

Written - Project Approach | Points Based | 25 Points (12.5%)

Eliana Bardi: 25

Stacie Greco: 25

Joshua Prouty: 23

Written - Project Manager | Points Based | 10 Points (5%)

Eliana Bardi: 10

Stacie Greco: 10

Joshua Prouty: 10

The assigned project manager is part owner of the company so is invested in the success of each project.

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Written - Project Team | Points Based | 20 Points (10%)

Eliana Bardi: 20

Stacie Greco: 18

Joshua Prouty: 19

Written - Project Schedule | Points Based | 10 Points (5%)

Eliana Bardi: 8

Stacie Greco: 10

Since campaigns all have their own schedules which we did not include in the RFP, I gave all proposals the full 10 points.

Joshua Prouty: 9

Written - Proposal Organization | Points Based | 10 Points (5%)

Eliana Bardi: 9

Stacie Greco: 8

Joshua Prouty: 9

Some explanation were lengthy, but did provide good information.

Proposal submitted relevant similar project in size and scope.

ITA 23-151 REVISED Annual Social Marketing Campaign Development and General Public Education Services

Final Audit Report 2022-08-02

Created: 2022-08-01

By: Mandy Mullins (mmmullins@alachuacounty.us)

Status: Signed

Transaction ID: CBJCHBCAABAAJ5pYGPNIgYUeDa2b5uOqYidRcpmAIRQ6

"ITA 23-151 REVISED Annual Social Marketing Campaign Development and General Public Education Services" History

- Document created by Mandy Mullins (mmmullins@alachuacounty.us) 2022-08-01 5:12:35 PM GMT- IP address: 163.120.80.69
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- Document e-signed by Darryl Kight (dkight@alachuacounty.us)

 Signature Date: 2022-08-01 5:14:40 PM GMT Time Source: server- IP address: 163,120,80,11
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- Signer Isapp@alachuacounty.us entered name at signing as Larry M. Sapp 2022-08-02 6:54:45 PM GMT- IP address: 163.120.80.11
- Document e-signed by Larry M. Sapp (Isapp@alachuacounty.us)

 Signature Date: 2022-08-02 6:54:46 PM GMT Time Source: server- IP address: 163.120.80.11
- Agreement completed. 2022-08-02 - 6:54:46 PM GMT

