

How to Use This Contract

Furniture (56120000-19-ACS)

Contractor information, pricing, and contract documents are located on the contract webpage at https://www.dms.myflorida.com/business_operations/state_purchasing/state_contracts_and_agreeme_nts/alternate_contract_source/furniture.

State Agencies

- The State of Florida's online procurement system, MyFloridaMarketPlace (MFMP), is the preferred method for placing orders and making payments for this contract:
 - Please contact the contractor(s) directly to request a quote; contractor contact information is accessible from the contract webpage. *Please note that a quote is not required if purchasing from a contractor with a "punchout" or "line item" catalog, as listed below.*
 - Create a requisition/purchase order in <u>MFMP Buyer</u>; for additional information, visit <u>https://www.dms.myflorida.com/business_operations/state_purchasing/myfloridamark</u> etplace/mfmp_agency_customers/mfmp_university/requisitions_purchase_orders.
 - CATALOG TYPE:
 - Hertz Furniture Systems, LLC.: <u>Punchout</u> Create a requisition and search by contractor, contract name, or contract number; click on the appropriate link in the 'Supplier Punchout Catalog Resources' section. Locate and select the item(s) on the contractor's website, then checkout; the item(s) will be added to the requisition.
 - Exemplis, LLC; Global Industries, Inc. dba Global Furniture Group; Herman Miller, Inc.; or HON Company, LLC: <u>Line item</u> - Create a requisition and search by contractor, contract name, contract number, manufacturer, part number, or item name/description; click the 'Add to Cart' button to add the item(s) to the requisition.
 - All other contractors: <u>None</u> Create a requisition and click the 'Create Non-Catalog Item' button. In the 'Supplier' field, use the appropriate contractor's FEIN, as provided on the contract webpage; in the 'State Contract ID' field, select the contract number shown above from the drop-down menu.
 - **COMMODITY CODE:** Select the most appropriate eight-digit commodity code under 56100000, 56110000, or 56120000; the current list of commodity codes activated in

MFMP is located at <u>https://www.dms.myflorida.com/business_operations/</u> state_purchasing/myfloridamarketplace/commodity_codes.

- **METHOD OF PROCUREMENT:** C Alternate contract source
- Please use the appropriate contractor's FEIN, as provided on the contract webpage, when making payments in the Florida Accounting Information Resource (FLAIR); also, please use the appropriate contractor's FEIN when recording purchasing card (PCard) payments in FLAIR.

Eligible Users

• Eligible users, as defined by <u>Rule 60A-1.001</u>, <u>Florida Administrative Code</u>, may contact the contractor(s) directly to place an order using this contract; contractor contact information is accessible from the contract webpage.

Frequently Asked Questions

- Does this contract include inside delivery?
 - Yes, this contract includes inside delivery, which may be at an additional cost to the customer. Inside delivery rates established by the master agreement are located at https://online.ogs.ny.gov/purchase/spg/pdfdocs/2091523109TC.xlsx; Florida customers may further negotiate inside delivery rates prior to purchase.
- Can I purchase from a vendor outside of this contract if they offer better pricing?
 - State agencies are encouraged to use alternate contract sources for the added savings and convenience that may be realized; however, agencies are not required to purchase commodities and contractual services from alternate contract sources. If an alternate contract source is not utilized, agencies must follow proper procurement methods.
- What should I do if I have an issue with the contractor?
 - If you are unable to resolve an issue with a contractor, you may contact the contract manager listed on the contract webpages to explore additional options. These options include: complete a vendor performance survey online to document the issue, work with the contract manager to elevate the issue with the contractor representatives, or submit a vendor complaint that requires a formal response from the contractor.

Contact Information

- If you have any questions or require assistance specific to this contract (e.g. pricing, contract requirements, etc.), please contact the contract manager listed on the contract webpage.
- If you have any questions or require assistance specific to MFMP (e.g. system access, purchase orders, catalogs, etc.), please visit the Division of State Purchasing's MFMP webpage located at https://www.dms.myflorida.com/business_operations/state_purchasing/myfloridamarketplace.