



## Legislation Details (With Text)

**File #:** 19-0516      **Version:** 1      **Name:**  
**Type:** Consent Item      **Status:** Agenda Ready  
**File created:** 10/3/2019      **In control:** Board of County Commissioners  
**On agenda:** 11/12/2019      **Final action:**  
**Title:** TriTech Software Systems Agreement  
**Sponsors:**  
**Indexes:**  
**Code sections:**  
**Attachments:** 1. Agreement with TRITECH ATF by CAO.pdf, 2. Alachua County Fire-Rescue Services FL - Trittech.com Implementation\_.pdf, 3. Alachua County Fire-Rescue Services FL - Trittech.com-Migration (2)10.14.pdf, 4. Engagement Survey-TriTech.pdf

Date	Ver.	Action By	Action	Result
------	------	-----------	--------	--------

### Agenda Item Name:

TriTech Software Systems Agreement

### Presenter:

Melinda Hart, Acting EMS Revenue & Compliance Manager 352-384-3126

### Description:

Agreement for the migration from TriTech server Respond Billing to TriTech.com cloud Respond Billing

### Recommended Action:

Approve the Agreement

### Prior Board Motions:

N/A

### Fiscal Consideration:

The FY20 cost is \$24,250.12 (\$22,755.12 annual subscription fee + \$1495.00 one-time cloud set up). This item is budgeted in account 001.54.5450.526.46.00

### Background:

The Ambulance Billing Department currently uses TriTech Respond Billing software. The software is currently installed on the department server and is managed by Fire Rescue IT staff. Licenses for the software are individually purchased for \$4,190.00.

With the addition of the Medical Billing Manager position, the FY20 TriTech software agreement for the current, server-based program is \$23,437.04. The annual agreement costs for the cloud database system is \$22,755.12 for unlimited users. With the transition to the cloud database, the FY20 costs will decrease by \$681.92.

The advantages of the cloud system are real-time software updates provided by the vendor, reduced costs for purchase and maintenance of County server(s) and streamlined vendor support of database issues.