



Legislation Text

File #: 19-0227, **Version:** 1

Agenda Item Name:

FY2020 Mitel Technologies Maintenance Contract Renewal.

Presenter:

Kevin Smith, Director

Description:

Request approval of the Mitel Technologies maintenance contract Renewal.

Recommended Action:

Approve the renewal of the Mitel Technologies maintenance contract for the County's telephone system for one year beginning October 1, 2019.

Prior Board Motions:

Contract approved annually since FY2004

Fiscal Consideration:

\$67,860.16 is available within the ITS Telecommunication Service Fund.

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Background:

Mitel Technologies provides software and hardware support for the County's telephone system. This support services agreement will provide maintenance for one year beginning October 1st, 2019.

Mitel Technologies is the manufacturer of the County's telephone system and provides software support, upgrades and hardware support. The current telephone system supports all BOCC departments and Constitutional Offices.