



Legislation Text

File #: 19-0516, **Version:** 1

Agenda Item Name:

TriTech Software Systems Agreement

Presenter:

Melinda Hart, Acting EMS Revenue & Compliance Manager 352-384-3126

Description:

Agreement for the migration from TriTech server Respond Billing to TriTech.com cloud Respond Billing

Recommended Action:

Approve the Agreement

Prior Board Motions:

N/A

Fiscal Consideration:

The FY20 cost is \$24,250.12 (\$22,755.12 annual subscription fee + \$1495.00 one-time cloud set up). This item is budgeted in account 001.54.5450.526.46.00

Background:

The Ambulance Billing Department currently uses TriTech Respond Billing software. The software is currently installed on the department server and is managed by Fire Rescue IT staff. Licenses for the software are individually purchased for \$4,190.00.

With the addition of the Medical Billing Manager position, the FY20 TriTech software agreement for the current, server-based program is \$23,437.04. The annual agreement costs for the cloud database system is \$22,755.12 for unlimited users. With the transition to the cloud database, the FY20 costs will decrease by \$681.92.

The advantages of the cloud system are real-time software updates provided by the vendor, reduced costs for purchase and maintenance of County server(s) and streamlined vendor support of database issues.